



You agree to conduct yourself appropriately with members and at events and not to engage in behaviour likely to cause distress or offence to other members or to cause harm to the reputation of RSVP.

## 6. Your responsibilities: introductions

You declare that presently you are free to be introduced to other members. You must tell us as soon as possible when you begin a relationship and keep us informed as to your availability for introductions.

You understand that the more restrictive your criteria for potential partners, the fewer introductions you will enjoy.

If a member's telephone number is given to you and you agree to contact that person, then you undertake to do so. If you arrange a meeting with another member, you will undertake to keep that appointment or you will inform both the person concerned and RSVP if you are unable to do so.

Having been provided with another member's contact details, you will not contact them against their wishes, excessively or with undue harassment.

## 7. Your responsibilities: events

You understand that by booking events, you agree to the terms and conditions attaching to the events you book. Terms and conditions from time to time in place for events are shown in every calendar. These include cancellation fees for which you are liable if you book an event and subsequently cancel beforehand or fail to attend on the day.

If you wish to be insured for activity events you attend, you must arrange your own personal accident cover.

## 8. Fees

Membership is granted for life, subject to your payment of:

- A registration fee. You may pause your membership at any time during the membership period and later reactivate it.
- A monthly service fee payable by Standing Order. This service fee is payable on the same date each month. If, for whatever reason, payment is not received, your membership will be suspended until payments resume.

Your interview, the creation of your confidential personal profile and the issue to you of potential matches, events calendars and other material only available to members commences the service provided by RSVP. Once the service has commenced, we will not be liable to refund your registration fee provided we have discharged that service with reasonable care and skill.

## 9. Putting your membership 'on hold'

In the event that you begin a relationship, get very busy at work or want a break, you may either:

- Tell us you are no longer available for introductions, but continue to attend events
- Put your entire membership 'on hold'

You may reactivate whenever you wish, on resuming payment of the monthly service fee. A modest reactivation fee will be payable if your membership has been inactive for more than a year, to reflect the time involved in bringing your details and profile up to date.

When you put your membership 'on hold', you must stop your Standing Order payments to us. We will provide a service to you all the time such payments are received and will not be liable to refund payments received by us in good faith that have been made through your or your bank's negligence or oversight.

## 10. Termination of membership

Either party may terminate your membership by giving notice in writing.

We may terminate your membership if:

- It transpires that you have knowingly provided inaccurate or false information.
- You behave in a way which objectively could be regarded as inappropriate or offensive or likely to cause harm to RSVP or its members.
- You are in breach of these terms and conditions.
- If you have an Introductions Membership, you narrow your criteria to the extent that our ability to perform our obligations under this contract is frustrated.

We will first provide you with written reasons. You may appeal against our reasons by putting your appeal in writing to the Managing Director. In the event that you are not happy with our final decision, you have the right to refer the matter to the ABIA.

Termination under this clause does not entitle you to the benefits of clause 9.

## 11. Non-competition

You undertake not to become involved in the management or operation of a similar organisation to RSVP, organising events or arranging introductions. You undertake not to entice away RSVP members to join a competing organisation.

You also undertake not to invite more than four RSVP members to an event organised by you and/or others without the express permission of a director of RSVP or to ask any RSVP members to an event which clashes with a RSVP event.

## 12. Success stories

RSVP only attracts new members through effective and persuasive marketing. We will frequently record Events on camera with a view to using such images in our marketing. We will ask you before we use any such images of you.

Success breeds success and, from time to time, we like to feature real life success stories in our marketing. We may contact you after you have paused your RSVP membership to seek permission to use your success story.

## 13. Data Protection

RSVP is registered with the Information Commissioner's Office and complies fully with the Data Protection Act 1998.

You agree that we may use information you have given us for the purpose of servicing your RSVP membership, including deciding whether to accept you as a member, taking bookings for events, devising matches, collecting payment, organising and marketing events.

In the normal course of membership, we undertake not to pass your information to third parties without your consent, unless required to do so by government agencies in pursuit of their statutory powers.

## 14. This Agreement

If any term or provision in this Agreement shall in whole or in part be held to any extent to be illegal or unenforceable, such term or provision or part thereof shall to that extent be deemed not to form part of this Agreement and the enforceability of the remainder of this Agreement shall not be affected thereby.

This Agreement shall be governed by and construed in accordance with English law.

No variations to this Agreement shall be effective unless in writing and signed by a director of RSVP.